Skills

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Young people starting out in the world of work and further education need to be able to adapt to an ever-changing economic environment. The phrase 'A job for life' has definitely become a bit outdated. Having a wide range of skills that can be applied to various roles and sectors is something that all young people should be aware of.

The following are the skills most requested by employers:



inspired excited Get <u>ready</u> for career conversations ideas informed

Parents and carers have an important role to play in supporting their children to make informed decisions that optimise their chances of employment. By understanding the importance of skills, the ways in which they can present themselves and how they can be practised and perfected, parents have an even stronger way of supporting their child with their FutureGoals.





Spot the Ski

To understand the wealth of skills needed for future aspirations and how often they are required within employment, take a look at our interactive **Skill Search** activity.

Simply read through the scenario for each job and try to figure out which skill is the most important in order to carry out that role effectively. We're using the **STAR (situation, task, action, result) method** to break down each key skill further so you can see the type of role carried out, alongside the relevant skill.

Let's Activity time: 10 minutes



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Activity:



I manage a team of roughly 55 people. They look to me for guidance, advice and as someone who manages their daily duties while working.

- Site Manager

Which key skill is the most useful for this kind of career related task? Problem-solving

Creativity

Initiative

Computer / IT skills

Hard work & dedication

Organisation

Reliability

Communication

Teamwork

Leadership

Leeds City Region Enterprise Partnership







I'm all about ideas and coming up with new and exciting ways to be persuasive. I have to make sure that my writing is engaging and accurate.

- Copywriter









Scenario 3

Most days I come up against something that I need to figure out and it's usually on my own. I work to a very specific set of rules, so I'm always on the lookout for ways that I can meet these rules.

- Electrical Engineer



Reliability

Communication

Teamwork

Leadership









I have quite a big responsibility. When a new building appears, or when it's still under construction, it's my job to make sure it's structurally sound. It's my responsibility to make sure I check everything, even things that haven't been pointed out to me.

- Structural Engineer

Which key skill is the most useful for this kind of career related task?

> **Problem-solving** Creativity Initiative Computer / IT skills Hard work & dedication Organisation Reliability Communication Teamwork

> > Leadership



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My job is incredibly technical and I need to know how to use the equipment around me. I have to keep up to date with new programmes and regularly communicate with my team to ensure that everyone is aware of new systems and their functionality.

- Games Designer

Which key skill is the most useful for this kind of career related task?

Problem-solving

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Leeds City Region Enterprise Partnership





I love taking care of people. I know that they need me and I'm always willing to be there to help in any way that I can. A massive part of my job is being ready for any eventuality and not losing focus.

- Care Worker

Which key skill is the most useful for this kind of career related task?

Problem-solving

Creativity

Initiative

Computer / IT skills

Hard work & dedication

Organisation

Reliability

Communication

Teamwork

Leadership



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Scenario

My job is all about numbers. I spend my day surrounded by spreadsheets, documents and, of course, lots of numbers. I need to make sure that I keep on top of the various tasks that I have to do.

- Accounting Technician









I make up part of a much bigger system; you could say I'm an important cog in a machine. Without my presence, it's safe to say that things probably wouldn't go according to plan.

- Production Worker



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Managing social media accounts for my company is all about getting the tone right and getting the necessary information out there. Sometimes I have to think outside the box for ways that I can effectively deliver content to the desired audience.

- Social Media Manager



Teamwork

Leadership



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Taking care of people is an incredibly important responsibility. But I couldn't do it without my co-workers. We're there to support each other, lend a hand if needed and work closely to make sure we do the job right.

- Nurse

Which key skill is the most useful for this kind of career related task?

Problem-solving Creativity Initiative Computer / IT skills Hard work & dedication Organisation Reliability Communication Teamwork Leadership





That's right!



Monday morning meeting.

Task

Presenting to the team and the main aims for the week.

Prepared a detailed presentation and delegated specific talking points to members of the team.

All were aware of and understood important things coming up for the company and certain members of the team had the opportunity to lead the meeting.

Find out more about Construction in our region on FutureGoals **futuregoals.co.uk/be-inspired/working-in-the-construction-sector/**

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Problem-solving

Initiative

Creativity

Computer / IT skills

Hard work & dedication

Organisation

Reliability

Communication

Teamwork

Leadership



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	lask	Presenting to the team and th	e main aims for t	he week.
		Prepared a detailed presentat talking points to members of	-	l specific
	Results	All were aware of and underst up for the company and certa the opportunity to lead the m	in members of the	5 5
		ur region on FutureGoals - in-the-construction-sector/	B	Next









Scenario 2

That's right!





A client has asked for a social media campaign to advertise their latest product.



I decided to spend time researching the product before writing.



I wrote a series of social media graphics that were exciting and amusing.

R

The client was really impressed with the new ideas.

Did you know?

Communication, organisation, attention to detail and planning are all very important to employers! Closely followed by creativity and Microsoft Excel.



 Problem-solving	
Creativity	
Initiative	
Computer / IT skills	
Hard work & dedication	
Organisation	
Reliability	
Communication	
Teamwork	
Leadership	



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	Problem-solving	
Г	Creativity	٦
L	Initiative	
	Computer / IT skills	
	Hard work & dedication	
	Organisation	
	Reliability	
	Communication	
	Teamwork	
	Leadership	







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That's right!





Visiting a new-build home.

Task

To replace the existing, and poor, wiring work carried out by another engineer.

I had to figure out where the previous engineer had gone wrong and how I could fix it.

R

The electrics within the home were working once again.

Did you know?

There are over 8,600 architecture related jobs in Leeds City Region. Having problem solving skills are ideal for this type of role.











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No	t quite!
Situation	Visiting a new-build home.
Task	To replace the existing, and poor, wiring work carried out by another engineer.
Action	I had to figure out where the previous engineer had gone wrong and how I could fix it.
Results	The electrics within the home were working once again.
2	





Did you know?

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That's right!







To understand the concerns and create a solution.

I spent time assessing the roof against current regulations.

The structure was ruled to be safe.

Find out more about Engineering in our region on FutureGoals futuregoals.co.uk/be-inspired/working-in-the-manufacturing-sector/





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Scenario 5

That's right!





The creation of a new element of a recently developed game.



Presenting the new element to the team, including a demonstration.

Remotely presented a run through of the element in action through Microsoft Teams.

R

My team were able to communicate whilst working from home and view the game development in action.

Did you know?

Having good IT skills and an attention to detail could secure a career in software development. There are currently over 47,000 people employed in the digital sector in our region.













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That's right!





Morning briefing involving all the team.

Task



Although I checked this the previous night, I spent time going over the contents and sign out sheet once again to be sure everything was in order.

R

I noticed that we were missing a few items that needed to be reordered.

Find out more about roles in Health and Social Care in our region on FutureGoals

futuregoals.co.uk/be-inspired/working-in-health-and-social-care/









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	lot quite!	
Situation	S Morning briefing involving all	the team.
Task	Asked to check the drug trolle	ey and sign out sheet.
Action	Although I checked this the p going over the contents and s sure everything was in order.	revious night, l spent time ign out sheet once again to be
Results	R I noticed that we were missin be reordered.	g a few items that needed to
	Health and Social Care in our region	رچ Next

Problem-solving Creativity Initiative **Computer / IT skills** Hard work & dedication Organisation Reliability Communication Teamwork Leadership

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Find out more about on FutureGoals

futuregoals.co.uk/be-inspired/working-in-health-and-social-care/







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That's right!



The accountancy firm has taken on a new client.

Task

Asked to gather, collate and prepare notes.

I spent time creating a system that would allow me to continuously update the company's records.

R

I made things much quicker for the senior accountants when they wanted to find files or information about the client.

Did you know?

A role in Business Development requires excellent planning skills. This career is currently an 'in-demand' role in our region.



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2	Ν	ot quite!	
מ	Situation	The accountancy firm has taken on a new client.	
ע	Task	Asked to gather, collate and prepare notes.	
	Action	I spent time creating a system that would allow me to continuously update the company's records.	н
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Did you know A role in Busines excellent planni currently an 'in-	ss Developmen [.] ng skills. This c	career is Next	

Problem-solving Creativity Initiative **Computer / IT skills** ard work & dedication Organisation Reliability Communication Teamwork Leadership





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0	••		Problem-solving
	Situation		Creativity
Č	Sit	A last-minute, urgent order from a regular client.	Initiative
Scenario	Task	To make sure that all required parts are ready to be shipped by the end of the day.	Computer / IT skills
N	5		Hard work & dedication
	Action	I started my day a little earlier than usual so I could support the team from the previous shift.	Organisation
	Results	We were able to get the urgent order to the client with time	Reliability
		to spare.	Communication
• •	out working in P	roduction in our region on	Teamwork
FutureGoals	-	roduction in our region on Next	Leadership







X		ot quite!		
0				Problem-solving
cenari	Situation			Creativity
	Sit	A last-minute, urgent order from a regular client.		Initiative
e B	Task	by the end of the day. Hard work &	Computer / IT skills	
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		to spare.		Communication
	out working in F	Production in our region on		Teamwork
FutureGoals	-	orking-in-the-manufacturing-sector/		Leadership







Scenario

That's right!





A regular and well-known client has come under criticism from the media.



To minimise the negative opinions online.

I put together a series of Tweets and positive campaign materials that presented a clear message to the public without referring to the recent negative claims.

The company was able to work through the negative media attention and continue to run as normal.

Did you know?

There are over 19,000 marketing jobs in our region. Having good communication skills can help to secure a role in marketing.





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Scenario 9





A regular and well-known client has come under criticism from the media.



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That's right!





A multiple car collision on a nearby motorway.

Task



To be ready for the patients to arrive.

I worked closely with my team to make sure we were ready by prepping the various rooms needed and being aware of the types of injuries coming in.

Results

We were able to treat a wide variety of injuries in a calm and organised manner.

Find out more about Nursing in our region on FutureGoals futuregoals.co.uk/be-inspired/working-in-health-and-social-care/













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Find out more about Nursing in our region on FutureGoals futuregoals.co.uk/be-inspired/working-in-health-and-social-care/



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Great work!

Whether thinking about yourself or your child, understanding the skills that you have and ways in which you can present them is a really useful piece of knowledge to have. We're frequently asked to give examples of times when our skills were put to action; personal statements, CVs and job applications/interviews to name just a few.

Take another look at the STAR method as a way to understand and establish examples of key skills. We've included a template (following page) that you could complete on your own, as an example for your child, or together, focusing on their skills.



Conversation starters



It can be hard for a young person to identify their own skills without the right kind of conversation; take a look at our conversation starters for a bit of inspiration:

What do you think your life will look like 10 years from now?

What is your favourite subject in school and why?

What is something that you like to do when you're bored?

Do you have any role models? Who are they, and why do you look up to them?

What do you think you are good at?

What jobs might you be interested in doing?

What is something that you really like about yourself?

What helps you feel better when you're upset or stressed out?

What's the best thing about being a teenager?

When you're older, what kind of lifestyle would you like to have?

How would describe your perfect day? What would you do with it and why?

What do you enjoy doing?

Do you have any specific goals (do you already know what career you would like)?



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		Skill:	Skill:	Skill:
Situation	S			
Task	Т			
Action	A			
Results	R			









Next steps

Now is a really good time for you and your child to sit down and evaluate their key skills. It's more than likely they will already exhibit many of the skills focused on in this activity. To help you understand the skills they have and come up with real-life examples of them in action, head to our Remote activity.

Here you'll find an interactive activity designed to rank personal key skills, a format to help you find evidence and ideas to help practise the skills that they are not so confident with.









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